


Functionality Grading Chart

All our graded devices are Phonecheck® Certified. Items shown with check marks are what we guarantee per condition. Our PFD and PBL devices have not been fully tested by Phonecheck® and are not functionally guaranteed.

		Functionality Grade	PGL	PGL-ID	PFL	PFL-ID	PFD	PBL
		Cosmetic Grades Available	AR, A, B, C	AR, A, B, C	AR, A, B, C	AR, A, B, C	Not Graded	Not Graded
Basic Functions	No MDM/FRP/iCloud/Activation Locks	✓	✓	✓	✓	✓	✓	✓
	Data Cleared	✓	✓	✓	✓	✓	✓	✓
	Device Charges	✓	✓	✓	✓	✓	✓	✓
	Powers ON/OFF	✓	✓	✓	✓	✓	✓	✓
	Mechanical Buttons and Switches	✓	✓	✓	✓	-	-	-
Screen and Display	LCD	✓	✓	✓	✓	✓	✓	-
	Digitizer	✓	✓	✓	✓	✓	✓	-
	Backlight	✓	✓	✓	✓	✓	✓	-
	No Cracks or Chips	✓	✓	✓	✓	-	-	-
	No Black Spots	✓	✓	-	-	-	-	-
	No Screen Burn	✓	✓	-	-	-	-	-
	No Display Bruising	✓	✓	-	-	-	-	-
	No Hotspots (AR, A Grade Only)	✓	✓	-	-	-	-	-
Sensors	Speakers	✓	✓	✓	✓	-	-	-
	Microphones	✓	✓	✓	✓	-	-	-
	Rear Camera	✓	✓	✓	✓	-	-	-
	Front Camera	✓	✓	✓	✓	-	-	-
	Vibrate Motor	✓	✓	✓	✓	-	-	-
	Gyro/Compass	✓	✓	✓	✓	-	-	-
	Proximity Sensor	✓	-	✓	-	-	-	-
	Face/Fingerprint Scanner	✓	-	✓	-	-	-	-
Connectivity	GPS	✓	✓	✓	✓	-	-	-
	Wi-Fi	✓	✓	✓	✓	-	-	-
	Bluetooth	✓	✓	✓	✓	-	-	-
	Mobile Network	✓	✓	✓	✓	-	-	-

Term Definitions

<i>Term</i>	<i>Definition</i>
<i>Chip</i>	An edge of the front or back of the phone where a small piece of glass has broken off the surface. A small crack that runs from edge to edge over a very short distance may also be called a chip.
<i>Crack</i>	A line running all or partway across a surface where the material has split. While the majority of cracks stay intact, it is possible that smaller parts can break away from the surface.
<i>Delamination</i>	Any air bubbles or separation between two joined surfaces such as between glass and the display or glass and paint. These are typically found on the edges of the display.
<i>Light Scratches</i>	Scratches that are somewhat visible and may seem more like scuffing. If these scratches cover a generous portion of the screen, they will be considered Medium Scratches.
<i>Medium Scratches</i>	Clearly visible scratches that cannot catch and hold a fingernail but are still noticeable and can be felt. If these scratches cover a most of the screen, they will be considered Heavy Scratches.
<i>Heavy Scratches</i>	Deep scratches that clearly catch and hold a fingernail or clearly visible scratches over much of the surface area.
<i>Pitting</i>	Small indentations on the LCD, Frame, or Back Glass, sometimes spread over a wide area causing the surface to feel and appear rough.
<i>Surface Wear</i>	Also known as scuffing or minor scratches, surface wear is considered anything that causes the surface to appear uneven, discolored, or hazy.
<i>Dings or Dents</i>	A group of obvious indentations on the frame or bezel of the phone most often found on corners. We consider a single small ding less than 1mm in size as surface wear.
<i>Fading Color</i>	Devices that have some minor level of discoloration on the frame, bezel, or back glass where the color appears lighter or darker than the surrounding area.
<i>Bend</i>	A slight curvature to the frame that does not cause functional issues or the screen to lift.

Cosmetic Grading Chart

This chart is intended to give a basic overview of the potential cosmetic issues that each cosmetic grade may have. Check marks indicate a potential issue for that grade. For more details about the severity of any of the given issues, see the cosmetic grade details.

Cosmetic Grade		AR	A	B	C	Not Graded
Functional Grades Available		PGL, PFL	PGL, PFL	PGL, PFL	PGL, PFL	PFD, PBL
Screen	Light Scratches	-	✓	✓	✓	N/A
	Medium Scratches	-	-	✓	✓	N/A
	Heavy Scratches	-	-	-	✓	N/A
	Pitting or Chips	-	-	-	✓	N/A
	Delamination	-	-	-	✓	N/A
	Screen Lift	-	-	-	✓	N/A
Home Button & Fingerprint Scanner	Minor Color Peel	-	✓	✓	✓	N/A
	Chipping, Major Color Peel	-	-	✓	✓	N/A
	Light Scratches	-	-	✓	✓	N/A
	Cracks	-	-	-	✓	N/A
Camera Glass	Light Scuffs or Scratches	-	✓	✓	✓	N/A
	Medium Scuffs or Scratches	-	-	✓	✓	N/A
	Heavy Scratches, Pitting, or Chips	-	-	-	✓	N/A
Bezel & Frame	Minor Surface Wear or Pitting	-	✓	✓	✓	N/A
	Major Surface Wear, or Pitting	-	-	-	✓	N/A
	Fading Color	-	-	✓	✓	N/A
	Dings or Dents in 1 or 2 locations	-	-	✓	✓	N/A
	Dings or Dents in more than 2 locations	-	-	-	✓	N/A
	Slight Bend	-	-	-	✓	N/A
Back Glass	Light Scratches or Scuffing	-	✓	✓	✓	N/A
	Medium Scratches or Scuffing	-	-	✓	✓	N/A
	Heavy Scratches or Scuffing	-	-	-	✓	N/A
	3 or more Pits or Chips (No Cracks)	-	-	✓	✓	N/A
	Delamination	-	-	-	✓	N/A
	Missing Removable Back or Battery	-	-	✓	✓	
Apple Specific	Missing True Tone Functionality	-	-	✓	✓	N/A
	Non-Genuine Screen Notification	-	-	✓	✓	N/A

Grade AR – Amazon Renewed Quality, Ready for Resale

AR grade devices are our highest quality product. At first glance, these devices show no noticeable wear on any surface when viewed from twelve inches away.



WHAT'S GREAT

- *READY FOR RESALE*
- *VIRTUALLY NO DENTS OR SCUFFS ARE VISIBLE*
- *BEST COSMETIC QUALITY AVAILABLE*



Grade A – Excellent Condition

Our A grade product falls just short of passing as AR Grade. While not perfect, you can expect these devices to have little to no noticeable wear to the screen. There will be no delamination, deep scratches, pitting, or chips on the screen, back glass, or camera glass. Home buttons and fingerprint sensors may have light surface wear but no significant color fade. The frame and bezel will be in similar condition and will have no major dings or dents, though minor wear such as scuffs and scratches may be visible.



WHAT'S GREAT

- *VERY LITTLE NOTICEABLE WEAR*
- *NO BENT FRAME, DINGS, OR DENTS*
- *GUARANTEED FUNCTIONAL TRUE TONE*
- *APPLE'S "NON-GENUINE DISPLAY" MESSAGE WILL NEVER APPEAR ON THESE DEVICES*



Grade B – Good Condition

Our B grade product falls just short of being considered A grade. Having more noticeable scratches on the glass, frame, or back, this product is still in a good condition. In many cases, the screen is A stock quality but receive a B grade due to other cosmetic issues with the frame or back glass. There will be no delamination, chips, or major amounts of pitting on the screen. A small percentage of Apple devices may have replacement screens with disabled true tone or 1-2 minor hotspots in our PGL condition.



WHAT'S GREAT

- ONLY MODERATE WEAR
- MANY SCREENS ARE A STOCK QUALITY
- NO MAJOR COSMETIC IMPERFECTIONS
- NO BENT FRAMES
- NO CRACKS ON HOME BUTTON OR FINGERPRINT SCANNER



Grade C – Fair Condition

Our C grade product show signs of moderate to heavy wear. These devices pass our function testing but have been well used. The screen will have medium to heavy scratches. Like the B grade a small percentage may have replacement screens with disabled true tone or 1-2 minor hotspots in our PGL condition. Pitting or chips are possible on a small percentage of these devices. There can be unlimited wear to all other surfaces of the device.



WHAT'S GREAT

- *FULLY FUNCTIONAL DEVICE*
- *PERFECT VALUE FOR REFURBISHING*
- *LOWER COST FOR CUSTOMERS WHO WANT TO SPEND LESS AND AREN'T CONCERNED WITH PERFECT COSMETICS*

Macalegin RMA Policy

Macalegin Electronics offers a 30-day warranty on devices that have a functional failure. The warranty period begins on the day the shipment is delivered. For customers using freight forwarders, the warranty period will begin one week after the freight forwarder has received the shipment. The customer is responsible for shipping the device back and all associated costs on authorized returns. Returns lost in transit will not be refunded.

PLEASE REFER TO OUR FUNCTIONAL GRADING CHART FOR A LIST OF ITEMS THAT ARE TESTED AND GUARANTEED PER CONDITION.

IMPORTANT: The following actions will void your warranty.

- *SUBMITTING AN RMA FOR DEVICES THAT HAVE BEEN SOLD TO YOUR CUSTOMER AND THEN RETURNED TO YOU.*
- *RETURNING A DEVICE WITH PHYSICAL DAMAGE THAT WAS NOT REPORTED PRIOR TO RETURNING.*
- *SENDING A DEVICE BACK WITH AN IMEI THAT DOES NOT MATCH THE IMEI ON YOUR INVOICE.*
- *ATTEMPTING REPAIRS WITHOUT FIRST RECEIVING OUR CONSENT.*
- *RETURNING A DEVICE WITHOUT SEEKING RMA APPROVAL.*

How to submit an RMA

If you receive a device that is not functioning as stated, please reach out to our sales manager:

Nick Houle
nick@macaleginelectronics.com
(WhatsApp/Call/Text) (307) 399-6642

TO ENSURE A PROMPT RESOLUTION, THE FOLLOWING MUST BE INCLUDED.

- *THE DEVICE MODEL NAME AND NUMBER.*
- *THE IMEI OR ASSET NUMBER TIED TO THE DEVICE. (SERIAL NUMBERS ARE NOT ACCEPTED UNLESS THE DEVICE IS WI-FI ONLY)*
- *A DESCRIPTION OF THE FUNCTIONAL FAILURE.*

After receiving your claim, we may reach out to you with additional clarifying questions or a request for a video or a screenshot of the problem. Once verified, we will work with you to determine the most cost-effective way to resolve issues by offering full or partial credits depending on severity and repairability. All offered credits will be applied to your next order.